

Alabama Medicaid Pharmacy Services

Telephone (334) 242-5050
Fax (334) 353-7014
www.medicaid.state.al.us.com

Frequently Asked Questions

- **What does NDC mean?** National Drug Code
- **Why is "Drug A" not covered?** Drug excluded from coverage (OBRA 90); manufacturer does not pay rebate; NDC is obsolete (manufacturer has notified FDB that they are no longer manufacturing the product or using the NDC #); Drug is considered DESI (FDA less than effective)
- **What drugs require Maximum Unit Overrides?** See updated Max Units list web site
- **What drugs require Prior Authorization?** See updated (PA) forms and the Preferred Drug List (PDL) information web site
- **Can a prescription be telephoned in?** Telephone prescriptions are allowed except for SCHEDULE II DRUGS
- **Is there a list of all drugs covered by Medicaid?** No. Please see Administrative Code for drug exclusions.
- **How do I become an enrolled Provider?** Contact EDS at (800)688-7989
- **Who is eligible?** Recipients with regular Medicaid or Medicaid + QMB (Recipients with QMB only are not eligible)
- **Can a brand be dispensed when a generic is available?** A generic should be dispensed when available unless the physician indicates "BRAND MEDICALLY NECESSARY" on the prescription. Refer to Administrative Code Pharmacy Chapter 16

For Additional Pharmacy Information :

- * Pharmacy Billing Manual -Chapter 27
- * Pharmacy Administrative Code - Chapter 16
- * Prior Authorization contact Health Information Designs, Inc. HID (800)748-0130
- * For claims contact Electronic Data Systems EDS (800)688-7989